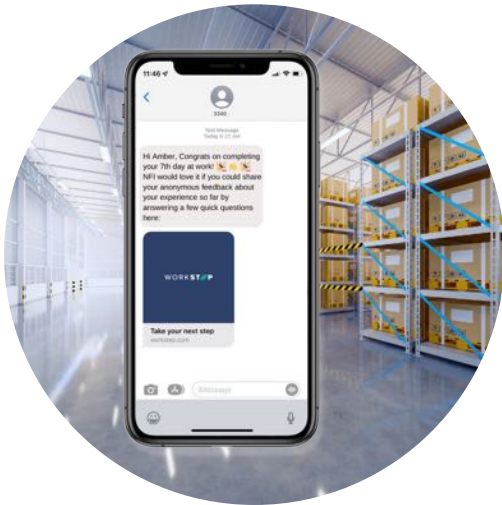


WHAT'S DRIVING SUPPLY CHAIN WORKER TURNOVER?

- Q2 2022 -



WORKSTEP'S ENGAGEMENT TOOL GATHERED ANONYMOUS FEEDBACK ON TURNOVER TRENDS FROM OVER

19,850 HOURLY WORKERS

WHAT WE FOUND?



PHYSICAL DEMANDS OF THE JOB IS A NEW CONCERN, RANKING #6



PAY IS UP TO #7 FROM #10 DUE TO INFLATION AND HIGH GAS PRICES



NOT HAVING THE RIGHT TOOLS FOR THE JOB JUMPED TO #4

FEEDBACK RANKED #2

FOR THE SECOND CONSECUTIVE QUARTER

WHAT DO WE SEE IS THE #1 TURNOVER DRIVER EVERY QUARTER?

CAREER GROWTH

41%
of frontline workers say management NEVER seeks feedback

70%
of frontline workers who have the opportunity to provide feedback say they aren't feeling heard

8%
are only asked to provide feedback once a year

